







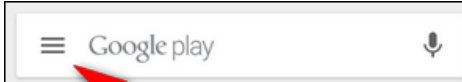





# How to Download the RRC App to Your Phone

## Apple IOS


1. Go to App Store 
2. Select "Search" 
3. Type: "RRC Member"
4. Click Search 
5. Download app  "RRC member"
6. Click "get" 
7. Click "install" 
8. Click "Open" 
9. Log in using your RRC online club login

## Android Google

1. Go to Play store 
2. Search "RRC Member"  

3. Click search   
– Do not select RRC member connect
4. Select  "Raleigh Racquet Club"
5. Click 
6. Click "Open"
7. Log in using your RRC online club login

# Using the RRC Member App

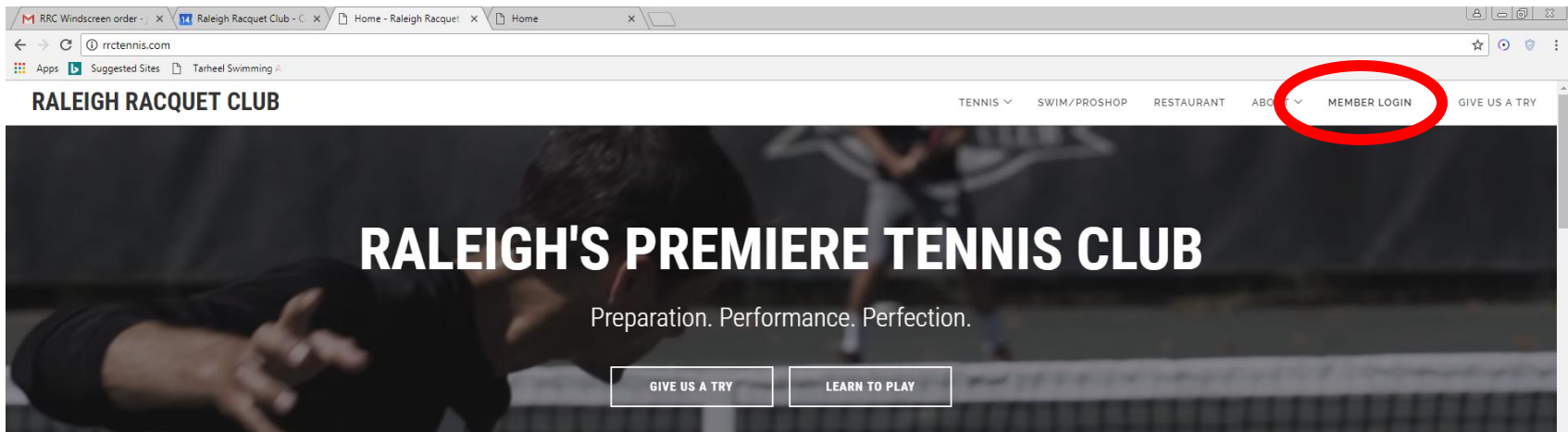
for both Apple and Android

- Everything you can do online you can do on the Member App from your Phone or mobile device
- Scan into the club from the App.
  - Your barcode is on the home screen
- From “My Account” in the App you can:
  1. Make reservations
  2. Make payments on your account
  3. View your transaction history
  4. See related accounts and view your account statements
- This Symbol  is the Menu
  - Located in the top left corner
- The home screen will show:
  1. Your upcoming reservations
  2. Barcode for scanner
  3. “My Account” button
    - Everything you have online
  4. “Programs” button
    - Register for programs, this is currently limited and we will roll out more later
  5. “Bookings” button
    - View and book courts/clinics
  6. “Locations” button
    - This does not apply to RRC

# How to Book a Court Online

Go to: [rrctennis.com](http://rrctennis.com)

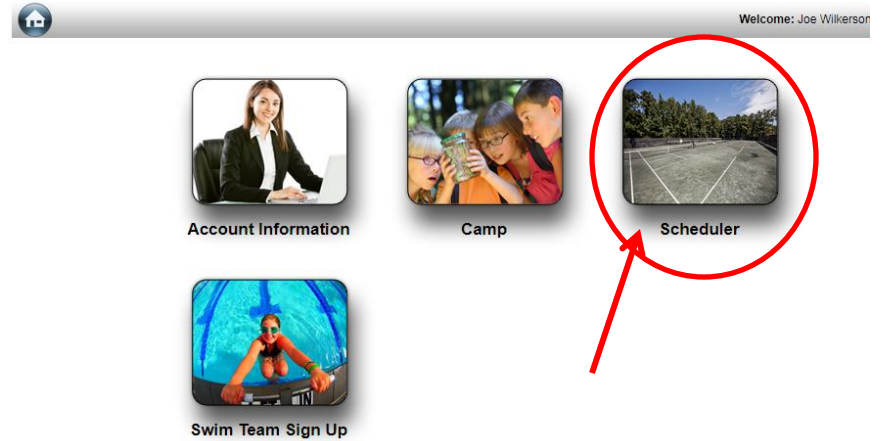
Click on: “Member Login” in the top right corner



# Log in

Use your user name and password to login to you account

Select the Tile “Scheduler”

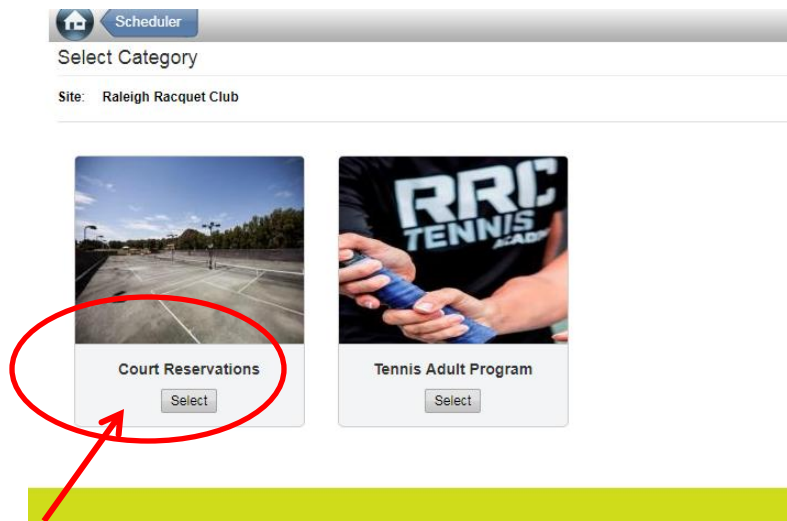


**RALEIGH'S PREMIERE**  
TENNIS CLUB

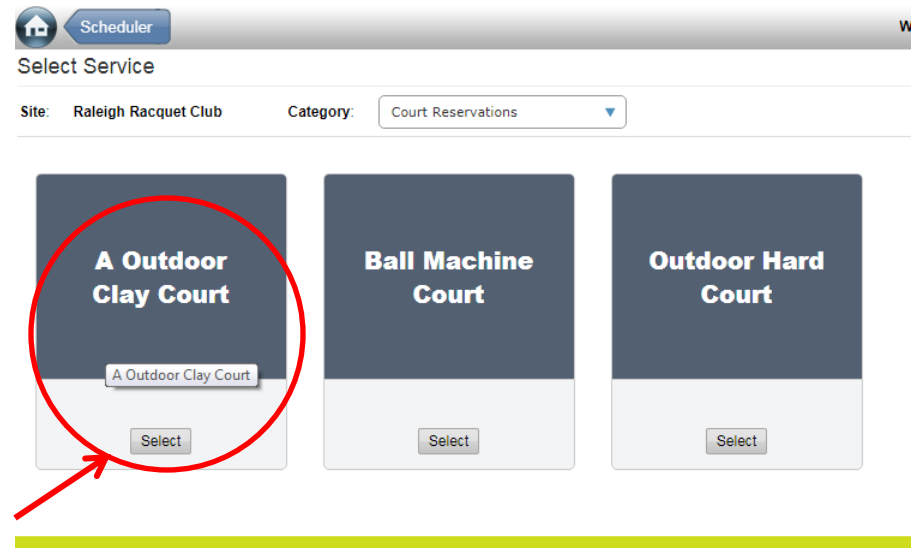
Founded in 1967, Raleigh Racquet Club is one of North Carolina centers for tennis, aquatics, and social activities.

# Booking

- Select “Court Reservations



- Select Court type
  - Note: indoor court reservations must still be made with the from desk



# Booking #2

- Pick your date
- Click continue

Select Date

Site: Raleigh Racquet Club  
Category: Court Reservations  
Service: A Outdoor Clay Court  
Date: 05/15/2018  
(mm/dd/yyyy)  
Duration: 1 hr 30 mins

Continue

- Select all courts you are willing to play on
- Click Search

Scheduler

Welcome: Joe Wilkerson (769) | Sign Out

Make a Reservation

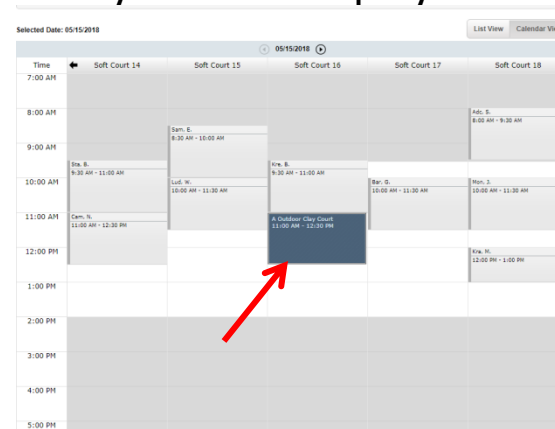
Site: Raleigh Racquet Club  
Date: 05/15/2018  
Category: Court Reservations  
Preferred Time of Day: ALL

Service	Resource	Duration
A Outdoor Clay Court	Search Resource	30 mins
Ball Machine Court	Bubble Court 1	1 hr
Outdoor Hard Court	Bubble Court 2	1 hr 30 mins
	Bubble Court 3	
	Bubble Court 4	
	Soft Court 13	
	Soft Court 14	

Select All Clear

Search

- Hover mouse over schedule below and select the court /time that is available and that you want to play

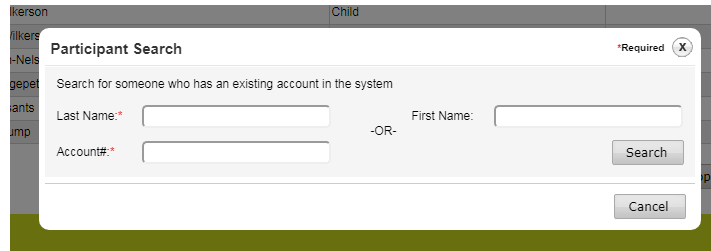


- Confirm and continue on the next 2 pop up windows

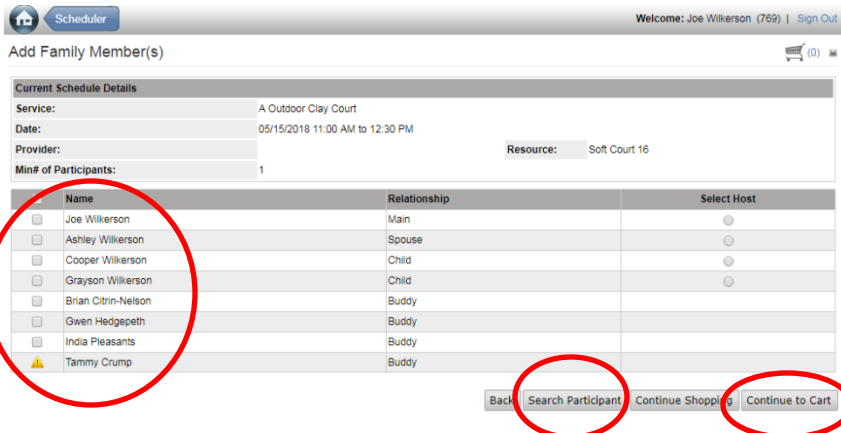
# Host and Participants

- Select the host for the court (yourself, or your spouse,)
- Search for other members to add to your reservations if you know who you are playing with

- Search view, if used



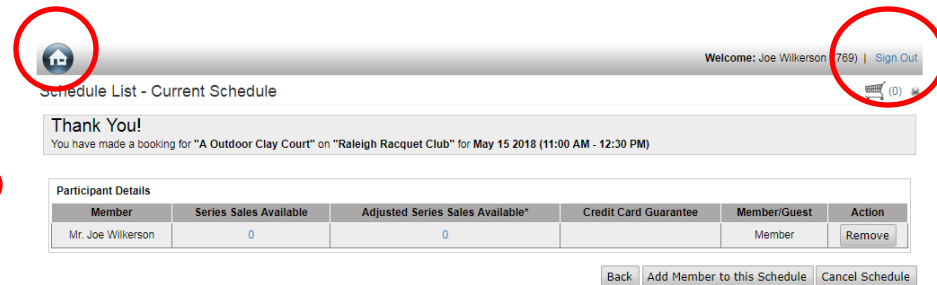
A dialog box titled "Participant Search" with a close button (X) in the top right corner. It contains the text "Search for someone who has an existing account in the system". Below this text are three input fields: "Last Name:\*" with a search icon, "First Name:" with a search icon, and "Account#:\*" with a search icon. A "-OR-" separator is positioned between the first and second fields. There are "Search" and "Cancel" buttons at the bottom right of the dialog.



The "Scheduler" interface shows "Add Family Member(s)" with "Current Schedule Details" for "A Outdoor Clay Court" on "05/15/2018 11:00 AM to 12:30 PM" at "Soft Court 16". A table lists family members with checkboxes and a "Select Host" column. The "Continue to Cart" button is circled in red.

Name	Relationship	Select Host
<input type="checkbox"/> Joe Wilkerson	Main	<input type="radio"/>
<input type="checkbox"/> Ashley Wilkerson	Spouse	<input type="radio"/>
<input type="checkbox"/> Cooper Wilkerson	Child	<input type="radio"/>
<input type="checkbox"/> Grayson Wilkerson	Child	<input type="radio"/>
<input type="checkbox"/> Brian Citrin-Nelson	Buddy	<input type="radio"/>
<input type="checkbox"/> Gwen Hedgepeth	Buddy	<input type="radio"/>
<input type="checkbox"/> India Pleasants	Buddy	<input type="radio"/>
<input type="checkbox"/> Tammy Crump	Buddy	<input type="radio"/>

- Done
- Click the home button and/or log out



The "Schedule List - Current Schedule" page shows a "Thank You!" message for a booking on "May 15 2018 (11:00 AM - 12:30 PM)". A table shows "Participant Details" for "Mr. Joe Wilkerson" with "Series Sales Available" and "Adjusted Series Sales Available" both at 0. The "Home" button and "Sign Out" link are circled in red.

Member	Series Sales Available	Adjusted Series Sales Available*	Credit Card Guarantee	Member/Guest	Action
Mr. Joe Wilkerson	0	0		Member	Remove

- Click "Continue to Cart"

\*This total includes sessions that have yet to be redeemed for unpaid reservations.